



EMS



Emergency Medical Services (EMS) Levy

INFORMATION ABOUT THE EMS LEVY ON THE NOVEMBER 2022 BALLOT
TUCKER COUNTY AMBULANCE AUTHORITY
FALL, 2022



Outline

- ▶ **Service Status**
 - ▶ Services Provided Last Year
 - ▶ Budget Shortfall
 - ▶ Current Service Status
- ▶ **Actions Being Taken**
 - ▶ Obtain Funding: Short-term and Long-term
 - ▶ Outside Objective Analysis
 - ▶ Making Internal Improvements
- ▶ **Support Needed**
 - ▶ Impact of No Levy
 - ▶ Impact of Levy Passing
- ▶ **Summary**



Services Provided Last Fiscal Year*

- ▶ **TC EMS Ordinance in effect**
- ▶ **Two stations in operation**
- ▶ **Staffing level was 2 crews 24/7**
- ▶ **Paramedics on duty every shift**
- ▶ **Good morale**
- ▶ **Good hiring and retention**

*July 2021 through June 2022



Services Provided Last Fiscal Year*

- ▶ **Number of calls: 1,281 (3.5 calls/day)**
- ▶ **Incidence Codes**
 - ▶ **Medical: 721**
 - ▶ **Personal Injury: 179**
 - ▶ **Ski Accident: 19**
 - ▶ **Motor Vehicle Accidents: 131**
 - ▶ **Fires: 31**
 - ▶ **Non-emergency transports: 24**
 - ▶ **Other: 176**

*July 2021 through June 2022 Calls Classified by 911 Call Center

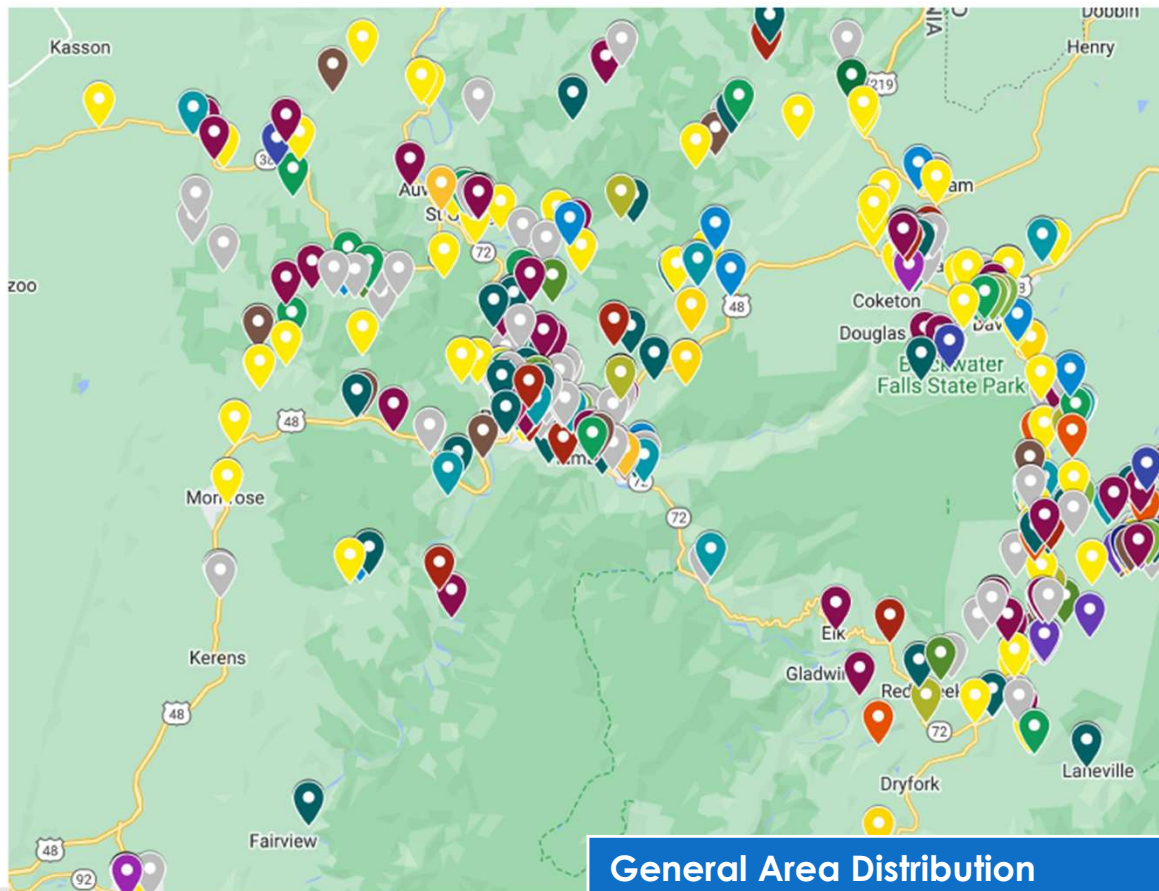


Map of Calls Last Year

Tucker County 2021/2022 EMS Calls

2021 2022 911 Calls DLF.xlsx

- MEDIA
- MEDSICK
- MVC
- MEDRESP
- MEDCARDIA
- MEDALTERD
- MEDUNRESP
- MEDSEIZUR
- MEDABDOM
- MEDCVA
- MEDPAIN
- TRANS
- ALARMF
- MEDASTHMA
- MEDBLEED
- SKI
- MEDHEAD
- SWIFT
- HAZMAT
- MEDDIABET
- Other / No value



General Area Distribution

Calls

Parsons/Hambleton/Hendricks/
St. George/Leadmine

721

Thomas/Davis/Dry Fork/Canaan Valley

522

Other/Outside TC

38



Budget Shortfall

		This Year Budget (est 7/22)
Income		
	Starting Account Balance	191,230
	Equipment Escrow (COVID)	214,396
	Patient Reimbursement	350,000
	Hotel/Motel	100,000
	County Contributions	110,000
	Donations (estimate)	25,000
	SUBTOTAL	990,626
Expenses		
	Personnel Expenses	857,000
	Contracted Services	59,900
	Vehicles	45,500
	Insurance	20,000
	Operating Expenses	46,400
	Occupancy	7,450
	Office/Communication/Other	15,300
	SUBTOTAL	1,051,550
Net		-60,924

Current Budget assumes 2 stations a large portion of the time, taking into account staffing in June and FY 21/22 expenses.



Current Service Status

- ▶ **Services available: 1 station, sometimes a second crew, 1 paramedic 4 days a week**
- ▶ **Staffing at 10 full timers on roster (2 PM, 7 EMT, 1 Driver)**
- ▶ **Response times have increased***

Month	Low	High	Average
August 2021	2	82	16.5
August 2022	4	123	22.4

- ▶ **We can't handle all the calls we are presently receiving. Calls handled by EMS teams outside Tucker County (Mutual Aid):**
 - ▶ **Fiscal year 21/22: 21**
 - ▶ **Two months of July -- August 22: 20**

* Number of minutes from Dispatch Time to Time On Scene; answered by TC EMS only



Budget Shortfall: Future

		Future Authority Goal
Income		
	Starting Account Balance	
	Equipment Escrow (COVID)	
	Patient Reimbursement	500,000
	Hotel/Motel	100,000
	County Contributions	110,000
	Donations (estimate)	25,000
	SUBTOTAL	735,000
Expenses		
	Personnel Expenses	1,000,652
	Contracted Services	63,000
	Vehicles	46,000
	Insurance	20,000
	Operating Expenses	47,000
	Occupancy	8,500
	Office/Communication/Other	15,500
	SUBTOTAL	1,200,652
Net		-465,652

Future Authority Goal is 2 stations fully staffed with advanced life support(ALS) capability.



What are we
doing?

**TO OBTAIN STABLE
FUNDING**

**TO GET OUTSIDE
OBJECTIVE INPUT**

**TO MAKE INTERNAL
IMPROVEMENTS**



Stable Base Funding: Near Term - Donations Campaign

- ▶ Donations are requested to help make up 2022-2023 shortfall
- ▶ 22 September: Mailers were sent to all Tucker County mail addresses
- ▶ Additional donation request cards were distributed at visitors bureau, banks, Timberline Mountain, other businesses, 5 Rivers Library, Piccolo Paula's
- ▶ Asking for levy support from mayors, town councils, business owners
- ▶ Funds received so far: **\$16,815 as of Oct 14, 2022**



Stable Base Funding : EMS Levy

- ▶ **Excess levy (For 4 years) - Part of your yearly tax bill**
- ▶ **Levy rate is calculated every year based upon the total county assessed values of your home, business, farm, personal and business property. Total amount collected NTE \$401,000**
- ▶ **Appraised value x .60 = Assessed value**
- ▶ **You may be eligible for a homestead exemption that may further reduce your taxable value by an additional \$20,000. (Class II, principal residence, age 65+)**



Stable Base Funding : EMS Levy

- ▶ **Based upon current property book values from the County Assessor:**
 - ▶ **Class II - \$0.0388 / \$100 Assessed value (\$0.000388)**
 - ▶ **Class III/IV - \$0.0776 / \$100 Assessed value (\$0.000776)**

- ▶ **For a Class II home**

\$100,000 appraised

\$ 60,000 assessed

\$ 23.28 EMS tax

\$150,000 appraised

\$ 90,000 assessed

\$ 34.92 EMS tax



What Will the EMS Levy Cost Me?

WV Levy Class	Example	Appraised Value	Levy Amount/year
I	Not used		
II	Your Residence	\$ 100,000	\$ 23.28
		400,000	93.12
III and IV	Your Second Home	\$ 100,000	\$ 46.56
		400,000	186.24
	Car	\$ 17,000	\$ 7.92
	Truck (new F150)	50,000	23.28



What Will the EMS Levy Cost Me? Example

A household with a:

Primary residence valued at \$120,000 (Class II)

Vehicle valued at \$20,000 (Class III/IV)

Appraised	Assessed Value
$\$120,000 \times 0.60 = \$72,000$	$\$72,000 \times 0.000388 = \27.94
$\$20,000 \times 0.60 = \$12,000$	$\$12,000 \times 0.000776 = \underline{\$9.31}$
Total EMS Levy	= \$37.25



Get Objective Outside Analysis

- ▶ **WV EMS Advisory Council (EMSAC)**
 - ▶ **Stabilize current situation – 2 station ALS goal**
 - ▶ **Improve internal processes**
 - ▶ **Build community and government shared vision and support for EMS.**
 - ▶ **Work on 5 year strategic objectives across the community**



Get Objective Outside Analysis

- ▶ **WV Office of EMS (WVOEMS)**
 - ▶ **Emphasis on building community and government shared vision and support for EMS**
 - ▶ **State does not have state level resources to fix this local matter**
 - ▶ **Use WV sponsored training programs to encourage staff development and future EMS certification**



Make Internal Improvements

- ▶ **Accounting: use outside accountant, track financial metrics.**
- ▶ **Exploring improved billing/collection processes**
- ▶ **Apply for and receive grants to improve equipment**
- ▶ **Total review/update of EMS Personnel, Policies and Practices manuals**
- ▶ **Organizational performance metrics and standards**
- ▶ **Data analysis and information sharing**
- ▶ **Plan to add non-emergency transport for increased revenue**



Community Support

**CONSEQUENCES OF NO
LEVY**

**IMPROVEMENTS WITH
LEVY**

SUMMARY



What if Levy Fails?

- ▶ **Best case: one station operation 24 x7**
 - ▶ Continued average increase on response times over last year
 - ▶ More unanswered calls; continued reliance on outside agencies
 - ▶ Likely decrease in positive trauma outcomes



What if Levy Fails?

- ▶ **Can degrade the attractiveness of Tucker County and its continued economic development**
 - ▶ **Tourism can be negatively impacted**
 - ▶ **Business development and business diversity unlikely to grow at comparable rate to locations with better health support systems**



What if Levy Succeeds?

- ▶ **We will be able to attract and retain properly trained professionals**
- ▶ **Hire more staff so that we regain 2 ALS stations 24/7/365**
 - ▶ **Improve average response times**
 - ▶ **Improved individual outcomes likely**
- ▶ **Make Tucker County more desirable for continued growth and prosperity**



Summary

We need to support one another and continue to encourage county economic growth and prosperity.

Please vote on Election Day:

Tucker County Ambulance Excess Levy

- **FOR THE LEVY**



Questions? Comments?